

BB Industries Introduces Game-Changing Inline Tooling & CNC Support



Peter Hauser
Director of CNC & Technical Services



Jerry Herring
CNC Tech Support



Josh Hart
CNC Tech Support



Ken Bloom
Inline & CNC Tech Support

Knoxville—January 28, 2022--BB Industries' (BBI) quickly growing Tech Support program expands upon its CNC support to include inline tooling. The team includes industry veterans Peter Hauser, Director of CNC & Technical Services; Jerry Herring, CNC Tech Support; Josh Hart, CNC Tech Support and Ken Bloom, Inline & CNC Tech Support.

“Having the ability to speak to people with experience like Pete and Jerry on the BB Industries CNC support team has definitely made things easier for me and our Konkus Marble CNC team,” said Konkus Marble CNC department manager.

“Their guidance has helped us to run our machines faster, increase our production and our CNC tooling life has drastically improved. We have also been able to run quartzite with no issues which is a significant improvement for us.

It has been wonderful to be able to not stress or worry because I know that the BBI team makes themselves available when we have issues, and they are only a text away. They are there for us like an extension of our department, and they help us get the job done.”

“As BB Industries continues to grow strategically, we are making significant investments to bring in industry experts to expand technical training and installation for our customer partners,” said BBI CEO & President Rick Stimac. “Our focus is developing and enhancing industry-leading products and services that solve customer issues.”

“We are not aware of any other tool vendor who is providing this level of tech services to its customers,” said Jeff Dykstra, BB Industries, VP of Sales & Marketing. “We know our experience can bridge the gap on training for inline tooling by working with manufacturers and fabricators.”

About BBI

Since its beginning in 1994, BBI's philosophy has been to offer the best customer service and the best value for the money. This is done by delivering exceptional products and first-class service to our partners in the stone, tile, and concrete industries. For more info, visit BBIndustriesLLC.com and <https://www.facebook.com/BBIndustriesLLC.USA>.